

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF QUEST TELECOMMUNI-)	
CATIONS, INC. FOR A CERTIFICATE OF)	
PUBLIC CONVENIENCE AND NECESSITY TO)	CASE NO. 93-404
PROVIDE TELECOMMUNICATIONS SERVICES)	
WITHIN THE COMMONWEALTH OF KENTUCKY)	

O R D E R

IT IS ORDERED that Quest Telecommunications, Inc. ("Quest") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, Quest shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Identify the tariffed services which Quest intends to purchase from its facilities-based carrier for resale and specify whether these services will be obtained under intrastate or interstate tariffs.

2. If Quest intends to resell services that are not available under an approved tariff, provide copies of the contracts which govern the terms of the agreement between Quest and its facilities-based carrier.

3. State whether Quest is aware of and able to comply with the provisions of this Commission's Administrative Case No. 323¹ and how it will apply to Quest's Kentucky operations.

4. Provide an estimate of sales revenues for Quest's first two years of operations. Explain how Quest derived these estimates. Provide a copy of a market study if one has been performed.

5. Provide examples of the information distributed with Quest's prepaid calling card. Include a sample copy of an actual card.

6. Does Quest's prepaid calling card have an expiration date? If so, how are customers notified of the expiration date?

7. State the percentage of customers in other jurisdictions that currently receive call detail.

8. Refer to the 2nd sentence on page 2 of your application. Provide a copy of your authority to transact business in Kentucky.

9. For the following items, refer to Quest's proposed tariff filed October 29, 1993 and provide revised tariff sheets where necessary:

a. State whether any restrictions apply to the types of calls that may be placed when using Quest's prepaid calling card. What, if any, types of calls will be blocked and how?

¹ Administrative Case No. 323, An Inquiry Into IntraLATA Toll Competition, An Appropriate Compensation Scheme for Completion of IntraLATA Calls by Interexchange Carriers, and WATS Jurisdictionality, Phase I, Order dated July 6, 1991.

b. Does Quest require subscribers to provide names or addresses when purchasing Quest's service? If not, how would Quest enforce the Use of Services provisions listed on Original Sheet 8, Heading 3.1? How would Quest enforce the Cancellation or Interruption of Service provisions listed on Original Sheet 10, Heading 3.4? How would customers be notified if appropriate?

c. Does Quest have a policy for crediting a customer's account for an interruption of service?

d. Identify all special features, as described on Page 3 in Quest's application filed October 29, 1993, and the rates charged for such services.

e. Identify all recurring and non-recurring charges.

Done at Frankfort, Kentucky, this 7th day of January, 1994.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director